



"If everyone is moving forward together, then success takes care of itself."

~Henry Ford

"Working together, ordinary people can perform extraordinary feats. They can push things that come into their hands a little higher up, a little further on towards the heights of excellence."

~ Unknown

What's New

Partner Appreciation

We would like to take this opportunity to again thank our partners that help keep our program successful. These organizations make a real difference in the lives of our participants as well as the work they do in the community – please visit their websites and support them in any capacity that you are able.

[King Communications](#) of Saginaw.

[Champion Diversified Industries](#) of Bay City.

[Michigan Blood](#) of Saginaw.

[MRS offices](#) in Saginaw, Bay, Midland, and Genesee counties.

SVRC is always looking to work closer with local organizations. To extend your community involvement and work closer with SVRC, please contact [Tim Dinninger](#) at 989-399-8780, [Mary Pires](#) at 989-752-6176 ext 2136, or complete the email request on our website.

Again, thank you for your continued support!

People Spotlight

Ann Dalton, a participant from our April session has accepted a position at [Morley](#) of Saginaw. She was a top student and she will do a great job in meeting the high standards and expectations in her new job. Morley has an excellent reputation in the industry and will be a tremendous opportunity for Ann.

A special "Thank You" to the good people of Morley for giving Ann her opportunity.

June Session

The next session of Contact Center/Customer Service training will begin at 8:50am on June 7th and complete on June 17th. There is a third week - as needed - for additional resume work, job search assistance, computer usage, phone practice, and completion of the exam.

Please get completed participant referrals to [Deb Snyder](#) as soon as possible.

Contract Services

SVRC is available to provide Contact Center solutions for your business. Small-scale overflow call volume, off-hours answering services, and outsourced training options are available to fit your individual business needs. To partner with SVRC and for more information on Contract Services, please contact [Dean Emerson](#) @ 752-6176 ext 2132.

Referral Process

We are now accepting participant referrals for the upcoming June and July sessions. Our people are getting hired so act quickly! Please remember to contact [Deb Snyder](#) at (989)752-6176 ext 2148 or [Dean Emerson](#) at (989)752-6176 ext 2132. You can find the short referral form on our website.

Upcoming Schedule

- June 7th - June 17th.
- July 6th - July 16th.