



"We must not, in trying to think about how we can make a big difference, ignore the small daily differences we can make which, over time, add up to big differences that we often cannot foresee"

~Marian Wright Edelman

"Be an opener of doors for such as come after thee, and do not try to make the universe a blind alley. "

~Ralph Waldo Emerson

What's New

S.A.I.D. Golf Classic

2010 Annual Golf Classic to be held at Beech Hollow on August 6th, shotgun start at 9 a.m. The Golf Classic is a great fund raiser for the community and an excellent networking opportunity for you and your business. For more information about the event please contact Rose Jurek at 989-752-6176 Ext. 2147.

Saginaw Advocacy for Individuals with Disabilities, (S.A.I.D.) Golf Classic supports children and adults with developmental disabilities in social and recreational activities that they might not otherwise be able to participate.

Again, thank you for your continued support!

People Spotlight – Linzie Gates

Linzie Gates – [Peckham Inc](#) Lansing, MI

Linzie was a participant in the March session of contact center training. In early June he accepted a position working for Peckham Inc in Lansing, Michigan. Linzie was an excellent student and he will do a great job in meeting the high standards of Peckham's world-class contact center. Linzie's previous experience, strong work ethic, and positive attitude will be an asset for Peckham!

A special "Thank You" to the good people of Peckham for giving Linzie his opportunity.

July Session

The next session of Contact Center/Customer Service training will begin at 8:50am on July 6th and complete on July 16th. There is a third week - as needed - for additional resume work, job search assistance, computer usage, phone practice, and completion of the exam.

Please get completed participant referrals and payment authorizations to [Deb Snyder](#) as soon as possible.

Contract Services

SVRC is seeking small-scale overflow call volume, off-hours answering services, and outsourced training options. If your business needs a solution in any of these areas, please contact SVRC today!. To partner with SVRC and for more information on Contract Services, please contact [Dean Emerson](#) @ 752-6176 ext 2132.

Referral Process

We are now accepting participant referrals for the upcoming June and July sessions. Our people are getting hired so act quickly! Please remember to contact [Deb Snyder](#) at (989)752-6176 ext 2148 or [Dean Emerson](#) at (989)752-6176 ext 2132. You can find the short referral form on our website.

Upcoming Schedule

- July 6th - July 16th.
- July 27th – August 5th.